



# The City of Medford

## Community Electricity Aggregation Program

December 23, 2020

Dear Basic Service Customer,

The city of Medford approved a Community Electricity Aggregation program authorizing our community to aggregate the electricity load (usage) of those residents and businesses that are on Basic Service with NStar Electric Company (Eversource). The goals of the Program are to provide you with competitive choice, longer-term price stability and more renewable energy options.

Este aviso contiene información importante de la Municipalidad acerca de su servicio eléctrico y usted debe mandar a traducir este aviso. Si tiene preguntas, comuníquese con la línea telefónica gratuita de atención al cliente llamando al (866) 220-5696.

Este aviso contém informações importantes da Câmara Municipal sobre o seu serviço de electricidade e o aviso deve ser traduzido. Em caso de dúvidas, ligar para o serviço de atendimento ao cliente (grátis) pelo número (866) 220-5696.

You will be automatically enrolled in the Medford Community Electricity Aggregation program unless you choose not to participate. **YOU MUST MAIL AND POSTMARK YOUR OPT-OUT CARD ON OR BEFORE JANUARY 25, 2021 TO AVOID AUTOMATIC ENROLLMENT IN THE AGGREGATION PROGRAM.**

After a competitive bid process, Dynegy was selected as our Electricity Supplier with a contract starting on the date of your scheduled February 2021 meter reading and expiring on your December 2022 meter reading. A comparison of the rates for the aggregation program and current rates for Eversource Basic Service are shown below.

Rate Class	"Medford Local Green" Five (5) Percent More Renewable Energy Than Required (Standard Product - No Action Required)	"Medford Premium Local Green" (100) Percent Local Renewable Energy	"Medford Basic" Minimum Required Renewable Energy	Current Eversource Basic Service
Residential	\$0.11507/kWh	\$0.14690/kWh	\$0.11341/kWh	\$0.11882/kWh
Small Commercial	\$0.11507/kWh	\$0.14690/kWh	\$0.11341/kWh	\$0.11173/kWh
Industrial*	\$0.11507/kWh	\$0.14690/kWh	\$0.11341/kWh	\$0.11423/kWh *NEMA
Duration	December 2019 – December 2022 Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.			January 1, 2021 – June 30, 2021, or April 1, 2021* Residential and Small Commercial rates change every six months. *Industrial rates change every three months.

Rates indicated above are for Supply Services only. Under the contract, the rate per kWh (kilowatt-hour) for electric supply will be fixed until your December 2022 meter reading. The Standard Product rate for Residential customers will remain below Eversource's Basic Service rate until at least June 30, 2021 when Eversource's Basic Service rate for Residential customers changes. The Standard Product rate for Small Commercial customers is not below Eversource's current Basic Service rates. The Standard Product rate for Industrial customers is not below Eversource's current Basic Service rates which changes on April 1, 2021. Program prices could increase as a result of a change in law that results in a direct material increase in costs during the term of the electric supply agreement.

There is no guarantee of savings. The primary intent of the Program is to provide price stability and savings over the duration of the 36-month term. However, Eversource rates for electric supply change every six months for Residential and Small Commercial customers and every three months for Industrial customers. Thus, Eversource's Basic Service rates may be above or below the Program rate during any subsequent period.

**ADMINISTRATIVE ADDER** for all Medford programs is included in the above rates. This fee is \$0.001/kWh for the aggregation consultant.

### PROGRAM DETAILS

- As an eligible participant, your account will be automatically enrolled in the Program unless you choose to opt out.
- You may leave the Program at any time without early termination fees.
- You will continue to receive one bill from Eversource.
- You will continue to send payment to Eversource.
- Eversource will continue to respond to emergencies and outages.
- Reliability and quality of service will remain the same.

Participation	Needed
If you want to participate in this program →	No action required
If you do <b>NOT</b> want to participate in this program →	Sign the enclosed opt-out card. Mail the card in the enclosed postage-paid envelope no later than <b>JANUARY 25, 2021.</b>

**IF YOU HAVE BEEN MAILED THIS NOTIFICATION**, you do not need to take any action in order to participate in the Program.

**ALL BASIC SERVICE CUSTOMERS** who have been mailed this notification will be automatically enrolled in the Program and start benefiting from this fixed rate beginning on the day of the month that your meter read occurs. The new rate will be reflected on your subsequent month's bill. This date varies by service area. Your meter reading date is shown on your bill.

**BUDGET PLAN OR ELIGIBLE LOW-INCOME DELIVERY RATE CONSUMERS** will continue to receive those benefits from Eversource.

**TAX-EXEMPT SMALL COMMERCIAL CONSUMERS** must send a copy of their Energy Exemption Certificate directly to Dynegy via email, fax, or mail in order to maintain their tax-exempt status.

Email: [salestax\\_geotax@vistraenergy.com](mailto:salestax_geotax@vistraenergy.com)

Fax: (866) 257-1795

Address: Dynegy, Attn: Customer Care, PO Box 650764, Dallas, TX 75265

**IF YOU ARE RECEIVING ELECTRICITY SUPPLY FROM A COMPETITIVE SUPPLIER AND BELIEVE YOU HAVE RECEIVED THIS OPT-OUT LETTER IN ERROR**, you must sign the attached card and opt out of this program. This will ensure you continue to receive your electricity from that Competitive Supplier and prevent any possible early termination fees.

### **RENEWABLE ENERGY**

• **INCLUDED: "MEDFORD LOCAL GREEN" – FIVE (5) PERCENT MORE RENEWABLE ENERGY – No action required to receive this offer.**

This standard product automatically includes five (5) percent more local renewable energy originating from qualified Massachusetts Class 1 renewable energy sources than is required by state law. The price for the standard product is \$0.11507/kWh.

• **OPTION: "MEDFORD PREMIUM LOCAL GREEN" – ONE HUNDRED (100) PERCENT LOCAL RENEWABLE ENERGY**

The optional product offers an elective one hundred (100) percent local renewable energy originating from qualified Massachusetts Class 1 renewable energy sources. Call Dynegy at (866) 220-5696 to opt in. The price of this offer is \$0.14690/kWh.

• **OPTION: "MEDFORD BASIC" – NO ADDITIONAL RENEWABLE ENERGY**

This optional product offers no additional renewable energy originating from qualified Massachusetts Class 1 renewable energy resources beyond the amount required by state law. Program participants who want this option must opt in by calling Dynegy at (866) 220-5696. The price of this offer is \$0.11341/kWh.

**SOLAR ELECTRICITY CONSUMERS** will not be impacted and will continue to receive their net metering credits while participating in the Program.

### **INSTRUCTIONS ON HOW TO OPT OUT**

If you do not wish to participate in the Program, simply sign and return the enclosed card in the postage-paid envelope. **The envelope must be mailed or postmarked on or before JANUARY 25, 2021 to avoid automatic enrollment in the aggregation program.** There is no penalty to opt out in order to remain on Eversource Basic Service.

**ANY TIME AFTER ENROLLMENT**, you can leave the Program with no early termination fees. This will occur during the next available billing cycle, whereupon your account(s) will be returned to Eversource's Basic Service.

### **HOW TO ACCESS BASIC SERVICE IF YOU WANT TO LEAVE THE PROGRAM**

Additional information about Eversource's Basic Service electricity rates may be found on the [MASS.GOV](https://www.mass.gov) website here:

<https://www.mass.gov/information-for-consumers-about-the-electric-industry>, or visit the Eversource website

<https://www.eversource.com/content/ema-c/business/my-account>. Residential or business account holders may also call Eversource (NSTAR Electric Company) for assistance at (800) 592-2000 (residential) or (800) 340-9822 (business).

**FOR MORE DETAILED INFORMATION** regarding your community's Program, visit [www.MedfordCEA.com](http://www.MedfordCEA.com), or call toll-free at (833) 637-3232.

### **SUPPLIER INFORMATION**

The aggregation supplier is Dynegy. You may contact the supplier at (866) 220-5696 between the hours of 9:00 AM and 5:00 PM, or via email at [DESCustCare@Dynegy.com](mailto:DESCustCare@Dynegy.com).

### **THERE IS NO GUARANTEE OF SAVINGS**

The primary intent of the Program is to provide price stability and savings over the duration of the 36-month term. However, Eversource's rates for electric supply change every six months (January 1 and July 1) for Residential and Small Commercial customers and every three months for Industrial customers. Thus, Eversource's Basic Service rates may be above or below the Program rate during any subsequent period.